

DUTY OF CANDOUR REPORT

2023 - 2024

All health and social care services in Scotland have a statutory (legal) duty to be open and honest when something goes significantly wrong with a person's care. This duty ensures that people affected are supported to understand what has happened, receive an apology, and offered a meeting to give an account of what happened. The duty also requires us, as an organisation, to review each incident and consider the support available to those affected (both the children/young people and staff) and to learn how to improve for the future.

An important part of this duty is that we provide an annual report about the Duty of Candour in our services.

This report describes how Harmeny Education Trust has operated the Duty of Candour during the time between 1 April 2023 and 31 March 2024.

How many incidents happened to which the Duty of Candour applies? In the last year, there have been **no** incidents in Harmeny Education Trust, to which the Duty of Candour applied.

Information about our policies and procedures

In Harmeny Education Trust, the Duty of Candour is a statutory requirement.

Harmeny Education Trust, as an organisation, embraces the principles of Duty of Candour, so has committed to adopting these principles across all of our services.

Harmeny managers have received initial training on Duty of Candour, and enhanced online training is currently being developed for the financial year 2024-25. Refresher training will be required every three years. A leaflet explaining Duty of Candour is also available for all employees, outlining our procedures relating to the this.

If you would like more information on this report, please contact:

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